



Policy Awareness for Parents

Minnie's Place

The Stanly County Family YMCA welcomes our members' children, ages six weeks through pre-kindergarten to Minnie's Place conveniently located on the main floor, just before the 1st Nautilus staircase.

We provide a secure, nurturing, comfortable, and attractive environment for **MEMBERS' children** to play with their "Y" friends, allowing you to fully enjoy your time at the Y. We are proud of our seasoned staff. In order for our free service to operate smoothly, please become familiar with the following policies and procedures:

1.) Minnie's Place is open to **members' children** six weeks through their pre-kindergarten year only. Please be prepared to complete one registration card for each child upon your first visit to Minnie's Place. Children may stay up to two hours at a time.

2.) Please bring all necessary materials needed for your child's care (diapers, wipes, change(s) of clothes, formula, bottle, cup with lid). **LABEL EVERYTHING with first & last names.** Please be aware all unclaimed belongings will be donated to charity after one month.

3.) Parents are welcomed to accompany their child(ren) to the Youth Lobby's tables to have a snack and/or beverage before, during, or after their Minnie's Place reservation time. Staff will bottle feed babies as parents direct and provide, and water is available for all children.

4.) Parents are **required** to make **advance reservations** for their child(ren) at the Membership Desk, (704) 982 - 1916. *Reservations for Monday mornings must be made by 3pm on Saturdays (or by 4pm on Sundays, October - May). Reservations for Tuesday - Saturday mornings must be made by 7pm the night before. Reservations for the evening hours must be made by 3pm of the same day. No Exceptions. The number of reservations and the ages of the children during any block of time determine staffing needs. Walk-ins, drop-ins, and call-ins are not accepted because legally we are not licensed as a short-term or drop-in child-care facility. Instead, we require reservations and provide learning enrichment sessions each hour your child(ren) is in our care at no additional cost to you!*

5.) Minnie's Place can be used only while the parent(s) is using the facility. Children may not be left in Minnie's Place during non-operating hours.

6.) **Please call to change or cancel your reservation.** *Staff will wait at least 15 minutes for a child's arrival before closing Minnie's Place, when there are thirty or more minutes before the next reservation or when there are no more reservations for the shift. This courtesy call is critical to our staffing needs. Please note: If there is a record of 3 absences in one month, "no-shows" without courtesy calls, you will be charged \$5.00 to be remitted and receipted at the front desk before you can make another reservation at Minnie's Place. A courtesy phone call to change or cancel your reservation will preclude an undesirable consequence.*

Hours of Operation

Monday - Friday mornings	8:30am - 2:00pm
Monday - Thursday evenings	4:00pm - 8:30pm
Friday evenings	4:00pm - 8:00pm
Saturday mornings	8:15am - Noon
Sunday afternoons (Oct -May)	2:30pm - 4:30pm

Please refer any suggestions, questions, and/or concerns to Cathy Little, Child Care Services Coordinator, or to Kelley Bigger, Family Services Director, at (704) 982-1916.

