



POLICY AWARENESS FOR PARENTS

HIGH 5



The Stanly County Family YMCA welcomes our members' children, grades K – 5th grades, to a special place just for them---High 5! We are conveniently located on the main floor across from the youth locker rooms.

We provide a secure, nurturing, comfortable, and attractive environment for **MEMBERS' children** to meet and play with their "Y" friends, allowing you to fully enjoy your time at the Y. Children will be offered homework supervision, free play, themed crafts, chapter books, games and gym, and, always, a listening ear by caring staff.

In order for our free service to operate smoothly, **please become familiar with the following policies and procedures.**

1. High 5 is open to **members' children** K- 5th grades only---no exceptions for younger or older. Please be prepared to **complete one registration card** for each child upon your first visit to High 5. Children may stay a maximum of two hours.

2. Please bring all necessary materials for your child's homework if it's to be done at High 5. Personal belongings should be labeled with first and last names. Please be aware all unclaimed belongings will be donated to charity on the last day of every month.

*Parents are **required** to make **advance reservations** for their child(ren) at the Membership Desk, **(704) 982-1916**. *Reservations for Monday mornings must be made by 3pm on Saturdays (or by 4pm on Sundays, October – May). Reservations for Tuesday – Saturday mornings must be made by 7pm the night before. Reservations for the evening hours must be made by 3pm of the same day.* (High 5 will only be open on weekday mornings when Stanly County Schools have scheduled closings: professional days, holidays, and vacation days.)

The number of reservations and the ages of the children during any block of time determine staffing needs. **Walk-ins, drop-ins, and call-ins are not accepted because legally we are not licensed as a short-term or drop-in child-care facility. No Exceptions!** Instead, we require reservations and provide learning enrichment sessions each hour you child(ren) is in our care at no additional cost to you!*

3. **Please call to change or cancel your reservation.** *Staff will wait at least 15 minutes for a child's arrival before closing High 5, if there is thirty or more minutes before the next reservation or if there are no more reservations for the shift. This courtesy call is critical to our staffing needs.*

4. If a family accrues three missed reservations within one month, without making the courtesy cancellations, the family needs to remit and receipt \$5.00 at the Front Desk before making another reservation at High 5. A courtesy phone call to change or cancel your reservation will preclude an undesirable consequence.

5. Parents are welcomed to accompany their child(ren) to the Youth Lobby's tables to have snack and/or beverage before, during, or after their High 5 reservation time. Water is always available to the children.

6. High 5 can be used only while the parent(s) is using the facility. Children may not be left in High 5 during non-operating hours.

Monday – Thursday evenings

Friday evenings

Saturday mornings

Sunday afternoons (Oct – May)

Monday – Friday mornings (schools closed)

Hours of Operation

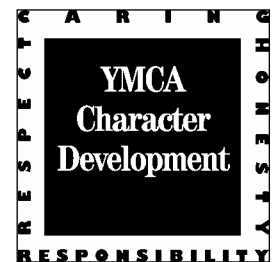
4:00pm – 8:30pm

4:00pm – 8:00pm

8:15am – 12:00pm

2:30pm – 4:30pm

8:30am – 2:00pm



Please refer any suggestions, questions, and/or concerns to Cathy Little, Child Care Services Coordinator, or to Kelley Bigger, Family Services Director, at (704) 982-1916.